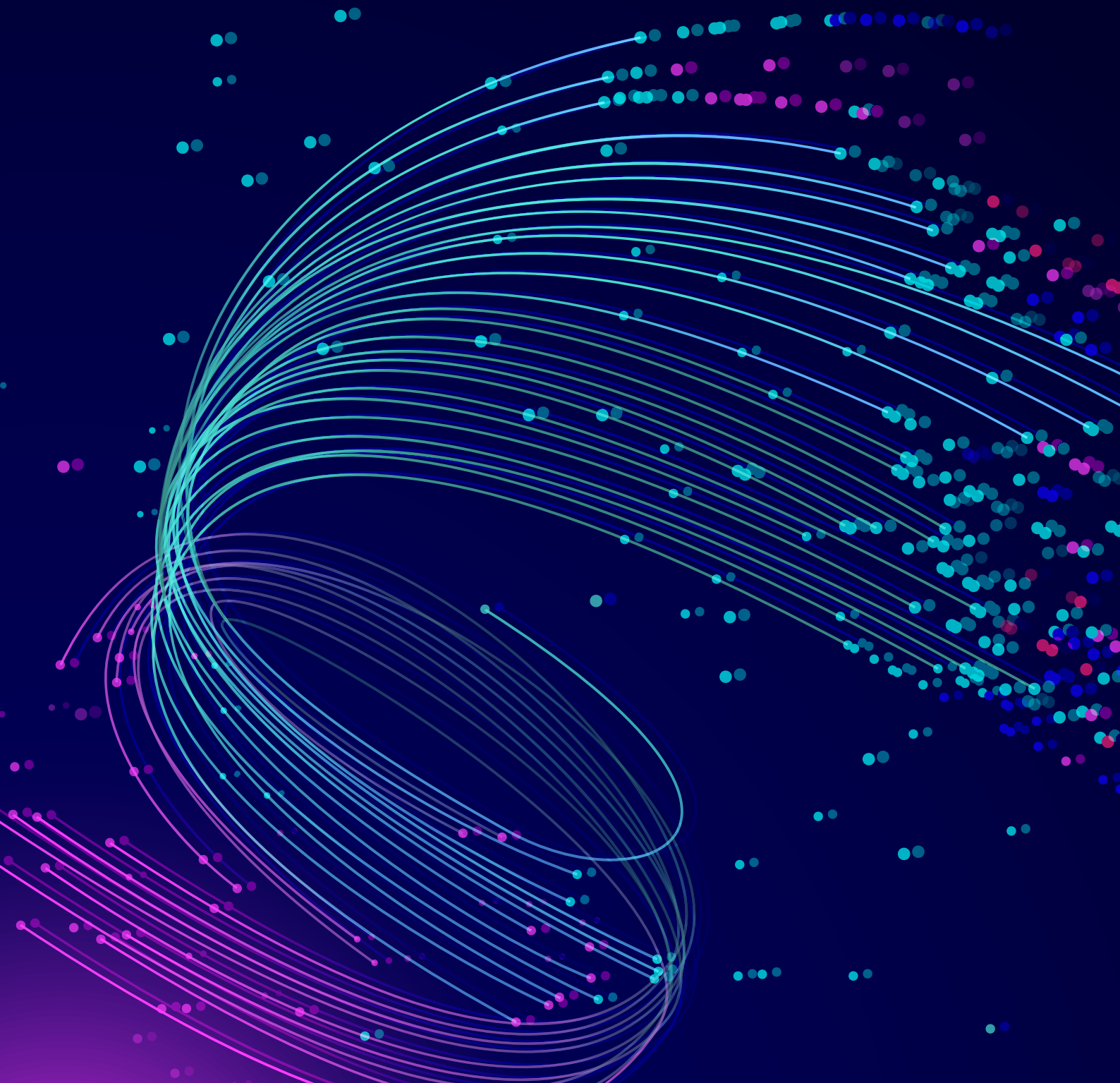


The Ultimate Buying Guide **AI-Powered Source-to-Pay** **Procurement Software**





AI-powered Source-to-Pay (S2P) software is transforming procurement. With the right solution, organizations can automate 60%–80% of manual tasks, cut cycle times by 40%, reduce risk exposure by 30%, and uncover 10%–15% cost savings using predictive analytics. But with a crowded market and vendors making similar claims, how do you know which platform truly delivers?

This guide combines leading insights from Gartner, Forrester, and academic research to help you evaluate the business case, critical capabilities, architectural requirements, and vendor red flags. It's built for procurement leaders who want to modernize operations and unlock real, measurable value.

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Executive Summary

By 2027, 50% of procurement teams will use AI for contract risk analysis and negotiation. Platforms delivering unified S2P capabilities and procurement-specific AI will define the next generation of operational excellence. Companies that adopt these platforms now can expect a 21.7% increase in procurement productivity and stronger resilience to supply disruptions, regulatory shifts, and inflation volatility.

Success also depends on addressing the very start of the procurement journey. AI-enabled intake management and orchestration ensure requests are captured accurately, guided by policy, and seamlessly connected to downstream sourcing, contracting, and payables, driving adoption and measurable impact from day one.

Business Value & Benefits of AI in S2P



Efficiency Gains

AI automates repetitive, rules-based tasks such as invoice processing, contract review, and purchase order validation. This reduces human workload, eliminates delays, and accelerates sourcing-to-pay cycles by 40%.



Risk Mitigation

AI continuously monitors suppliers and global events, delivering early warnings on financial, geopolitical, or ESG risks. Organizations have reduced disruption risk by 30% using AI-powered supplier monitoring.



Opportunity Realization

Predictive analytics surfaces savings opportunities in demand planning, tail spend, and contract leakage. Organizations save 10%–15% by using AI to optimize sourcing and spend under management.



Orchestration Enablement

AI-enabled intake management captures requests accurately and aligns them with the right policy, category or budget. Orchestration then ensures each request flows seamlessly through sourcing, contracting, and payables, improving adoption and creating consistency from the start of the process.



Adoption Acceleration

Natural language processing (NLP) and conversational AI improve usability and reduce training time by 50%. AI-guided buying and chatbot support increase policy compliance and help resolve 70% of user queries without escalation.



What to Prioritize in AI-Powered S2P Software

Not all AI is created equal. The key to unlocking true value is choosing a solution where AI is purpose-built for procurement, not just a generic technology add-on. Here's what to prioritize:

1. End-to-End Native AI Integration

True AI-powered S2P software should embed AI capabilities across every touchpoint of the process — from supplier discovery to payment execution. Native integration ensures:

- Consistent intelligence across sourcing, contracting, purchasing, invoicing, and payment.
- Seamless workflows without manual transfers or re-entry.
- Real-time recommendations that evolve with user behavior and transaction history.

2. Procurement-Specific AI Models

The effectiveness of AI depends on the quality of its training data. General-purpose AI lacks the domain specificity needed for procurement. Look for:

- Models trained on procurement-specific datasets.
- Insights fine-tuned for category management, sourcing, contract risk, supplier performance, and invoice validation.
- Custom retraining options to reflect your organization's sourcing strategies and supplier ecosystem.

3. Dynamic Workflow Automation

Modern procurement isn't static — approvals, risk scores, and spend behaviors change constantly. AI should:

- Dynamically re-route workflows based on real-time data.
- Prioritize urgent tasks (e.g., high-risk suppliers, expiring contracts, over-budget requisitions).
- Support continuous learning to refine automation rules.

4. Explainability and Compliance

Transparency in AI is critical for procurement governance. Prioritize platforms that:

- Provide audit trails for every AI-generated recommendation.
- Clearly document the logic and data inputs behind AI decisions.
- Enable controls for ethical AI, bias mitigation, and policy alignment.

5. Scalable Cloud-Native Architecture

Scalability is about more than performance — it's about flexibility. Look for:

- Microservices-based cloud platforms that scale elastically.
- Support for global operations with multi-entity, multi-currency, and multi-language capabilities.
- Seamless updates, no versioning issues, and reduced IT overhead.

6. Self-Serve User Experience

AI tools must be accessible to procurement users — not just IT teams.

Requirements include: - Role-based, personalized dashboards for sourcing managers, buyers, AP clerks, and legal reviewers. - Drag-and-drop tools to create or adapt approval flows, scoring models, and reporting dashboards. - Embedded conversational AI for real-time user assistance.

7. Robust Integration Capabilities

The strength of your AI depends on the quality of your data. Prioritize platforms that: - Offer prebuilt ERP integration for SAP, Oracle, Workday, and others, and prebuilt connectors for 3rd-party applications. - Support ingestion of third-party data: risk feeds, ESG scores, commodity indices. - Ensure real-time data synchronization across systems to fuel analytics and automation.

8. Seamless Orchestration

Strong adoption starts at the request stage. Intake ensures requirements are captured accurately and routed correctly, while orchestration applies AI to manage the flow across sourcing, contracting, purchasing, and payables. Prioritize platforms that: - Provide guided intake through natural language and dynamic forms. - Apply AI to orchestrate requests based on category, budget, and risk. - Link intake directly to downstream sourcing, contracting, and payables.



Evaluating the Right Vendor: Key Dimensions & Detailed Evaluation Tables

A great product is only part of the equation. Your vendor's credibility, experience, technology approach, and long-term vision are equally critical. Use the following expanded checklists:

4.1 Vendor Evaluation

Evaluation Area	What to Look For	Why It Matters
Analyst Recognition	Recognized by Gartner, Forrester, etc.	Indicates proven market leadership and validated functionality
Procurement Specialization	Focus on procurement and supply chain	Ensures deep domain expertise rather than retrofitted solutions
Enterprise Deployments	Proven in large, complex environments	Demonstrates scalability and robustness for global operations
Industry Relevance	Features for your sector (e.g. manufacturing)	Enables vertical-specific compliance and performance
Client References	Published success stories, reference clients	Reduces buying risk and confirms impact
Innovation Vision & Roadmap	AI-focused roadmap aligned with procurement needs	Ensures continuous evolution and future-proofing
Ownership Model	Private, PE-backed, or public with long-term vision	Affects product investment cycles and customer prioritization

4.2 AI Capabilities

AI Feature	What to Look For	Business Benefit
Native AI Integration	AI embedded across all S2P modules	Streamlines end-to-end workflows and decision-making
Procurement-Trained Models	AI trained on sourcing, contracts, spend data	Improves relevance and accuracy of insights
Continuous Learning	Models adapt to enterprise-specific patterns	Drives ongoing performance gains
Functional Breadth	Generative AI, NLP, anomaly detection, forecasting	Enhances speed, compliance, and savings
Transparency	Explainable, auditable AI recommendations	Supports governance and builds stakeholder trust

4.3 Data Foundation

Data Capability	What to Look For	Why It Matters
Unified Data Model	Shared architecture across modules	Eliminates silos and supports cross-functional insights
MDM Tools	Master data for suppliers, contracts, categories	Ensures consistency and reduces duplication
Multi-format Ingestion	Structured and unstructured data support	Captures value from contracts, emails, PDFs, and systems
Enrichment & Cleansing	Built-in tools for deduplication, classification	Improves data quality, which is essential for AI
Real-Time Sync	Immediate updates across all modules	Enables timely action and reporting

4.4 Integration

Integration Area	What to Look For	Business Benefit
Prebuilt ERP Integration	Native connectors to SAP, Oracle, etc.	Reduces integration cost and improves reliability
Ecosystem APP Connectors	Plug-ins for risk, ESG, compliance systems	Expands contextual intelligence across workflows
Event-Based Integration	Kafka, REST APIs, real-time messages	Supports agility and automated responses
Monitoring Tools	Dashboards and logs for health and errors	Ensures integration uptime and reduces IT burden
iPaaS Compatibility	Support for Boomi, MuleSoft, etc.	Enhances flexibility for enterprises with mixed stacks

4.5 Scalability and Infrastructure

Infrastructure Factor	What to Look For	Business Benefit
Cloud-Native Design	Microservices, API-first architecture	Ensures rapid deployment, modular growth, and agility
Global Scalability	Support for languages, currencies, entities	Enables enterprise-wide adoption without customization bottlenecks
LLM Compatibility	Ability to run and switch between multiple LLMs	Prevents vendor lock-in and keeps the platform adaptable as models evolve
Performance Under Load	Proven benchmarks under transaction peaks	Prevents downtime and supports business continuity
SLA & Reliability	99.9%+ uptime and disaster recovery	Reduces risk and builds operational trust
Elastic Resources	Auto-scaling infrastructure	Optimizes cost and performance during peak demand
Localized Data Residency	Regional hosting and compliance options	Supports data privacy, sovereignty, and regulatory compliance

Functional Checklists by S2P Module

5.1 Sourcing

Capability	What to Look For	Business Benefit
Supplier Discovery	AI-driven, contextual supplier suggestions	Shortens cycle time and expands supplier diversity
Supplier Scoring	Dynamic scoring models based on risk, cost, performance	Helps make defensible, strategic sourcing decisions
RFP/RFI Automation	Auto-generation of sourcing events using AI	Reduces manual effort and standardizes processes
Auctions	E-auction tools with real-time bidding analytics	Boosts competitive pricing and transparency
Scenario Modeling	Total cost and multi-variable award scenario tools	Informs smarter decisions under complex conditions
Generative Bid Summarization	AI-generated bid comparisons and exec summaries	Saves hours and highlights negotiation levers quickly
Autonomous Sourcing Suggestions	AI recommends sourcing events based on spend trends	Uncovers savings opportunities proactively
Multi-Tier Supplier Visibility	View sub-tier supplier risk and dependencies	Enhances resilience and ethical sourcing visibility
Real-Time Supplier Collaboration	In-platform Q&A, event updates, feedback loops	Improves accuracy and supplier engagement
Event Outcome Optimization	Machine-learned pattern recognition for award strategies	Boosts savings while improving supplier relationships

5.2 Contracts

Capability	What to Look For	Business Benefit
Clause Libraries	Configurable, reusable legal clauses	Accelerates contract creation and ensures consistency
AI Clause Analysis	AI to flag deviations and risky terms	Reduces legal risk and manual review effort
Workflow Routing	Role-based approval sequences with alerts	Improves compliance and speeds up negotiation
Contract Repository	Centralized, searchable contract store	Enables visibility, auditability, and obligation tracking
Obligation Management	Alerts and monitoring of contract terms	Avoids penalties and enforces supplier accountability
Generative Clause Drafting	AI-generated contract language for common terms	Accelerates authoring and reduces legal bottlenecks
Negotiation History Tracking	Audit trails of all redlines and comments	Improves transparency and speeds up resolution
Contract Risk Scoring	AI assigns risk level by clause, counterparty, and region	Focuses legal review on the riskiest terms
Smart Renewal Alerts	Automated tracking of expiry, auto-renewals, and renegotiation windows	Reduces risk of missed obligations
Third-Party Paper/Contract Support	AI tools to scan, compare, and align external third-party contracts	Ensures control and compliance even when suppliers issue their own terms

5.3 Purchasing

Capability	What to Look For	Business Benefit
Guided Buying	AI-assisted UX that aligns with policies	Increases compliance, reduces maverick spend
Catalog Integration	Internal and external punchout support	Streamlines purchasing while preserving control
Spot Buying	Tools for tactical procurement events	Provides agility while enforcing procurement guardrails
Budget Control	Real-time budget visibility and alerts	Prevents overspending and supports finance alignment
Approval Automation	AI-adjusted workflows based on thresholds and risk	Shortens cycle times while maintaining governance
NLP-Based Requisitioning	Users create orders through plain language input	Improves adoption and usability for business users
Autonomous Buying Recommendations	AI suggests items/vendors based on history and policy	Speeds up purchasing and improves compliance
Proactive Compliance Warnings	AI flags violations during requisition	Prevents downstream errors and reduces approvals delays
Auto-Enrichment of PO Data	Intelligent filling of incomplete fields	Reduces human error and improves cycle time
Multi-Policy Procurement Routing	Routing logic adjusts by item, category, budget, risk	Enables complex policy management without IT scripting

5.4 Invoice & Payables

Capability	What to Look For	Business Benefit
Invoice Capture	OCR + AI for PDF, image, EDI formats	Minimizes manual data entry and errors
Automated Matching	AI-driven 2- and 3-way matching logic	Accelerates AP processes and reduces exceptions
Exception Management	Intelligent flagging and auto-resolution workflows	Improves first-pass match rate and audit readiness
Dynamic Discounting	Flexible payment term optimization	Enhances working capital and supplier incentives
Fraud Detection	AI to identify duplicate or suspicious invoices	Protects against loss and ensures compliance
Invoice Summarization	AI-generated summaries of multi-line invoices	Improves understanding and speeds up approvals
Real-Time Tax Validation	AI-based validation of jurisdictional rules	Reduces risk of fines and tax errors
Duplicate Detection	Pattern-based AI detection of duplicate payments	Prevents payment errors before execution
Smart Exception Categorization	AI sorts and suggests reason codes for exceptions	Cuts time to resolution and improves metrics
Intelligent Workflow Assignment	AI routes invoices to the right approver instantly	Improves cycle time and workload distribution

5.5 Analytics

Capability	What to Look For	Business Benefit
Predictive Forecasting	Spend, demand, risk trend predictions	Enables proactive planning and strategy
Risk Insights	Integrated financial, ESG, compliance signals	Helps prevent disruption and support due diligence
Opportunity Identification	AI-surfaced sourcing and savings ideas	Expands value creation beyond basic savings
Custom Dashboards	Persona- and role-specific insights	Improves usability and adoption across teams
Self-Service Reporting	Ad hoc query tools for business users	Reduces dependency on data analysts or IT
Anomaly Detection	AI to flag outliers in spend, pricing, or approval patterns	Prevents fraud and identifies control gaps
Cost-to-Serve Insights	AI analysis of supplier cost-to-serve and value delivered	Optimizes sourcing strategy and supplier mix
Predictive Contract Utilization	Alerts for low contract usage or leakages	Maximizes contract value and compliance
Category-Level Analytics	Drilldowns for category managers with benchmarks	Empowers more informed category planning
Community Insights & Benchmarking	Industry and peer comparison data	Highlights performance gaps, identifies opportunities, and guides better decisions
Forecast Accuracy Tracking	Dashboards comparing forecasted vs. actual spend	Enables continuous improvement in planning

5.6 Supplier Management

Capability	What to Look For	Business Benefit
Supplier Profiles	Central master record with integrated metrics	Consolidates data and enables one source of truth
Onboarding Automation	Workflows for vetting, documents, and risk checks	Shortens time to onboard while ensuring compliance
Segmentation	Grouping by performance, value, geography, risk	Enables differentiated treatment and strategy
360° Insights	Unified view of spend, performance, and compliance	Informs sourcing, negotiation, and risk mitigation
Lifecycle Management	Status tracking, updates, and offboarding	Supports supplier governance and audit readiness
ESG & Risk Scores	Embedded risk and ESG indicators in profiles	Supports responsible sourcing and compliance
Supplier Collaboration Portals	Secure tools for updates, surveys, certifications	Improves engagement and data quality
Capacity Risk Monitoring	AI flags overextended or financially strained suppliers	Prevents disruptions and quality issues
Relationship Health Metrics	AI sentiment analysis of communication and delivery	Enhances proactive issue resolution
Performance Benchmarking	Compare suppliers across peers, categories, regions	Drives continuous improvement and sourcing agility

5.7 Category Management

Evaluation Area	What to Look For	Why It Matters
Cross-Category Coverage	Direct, indirect, and services spend support	Enables a unified strategy across all spend types
AI Opportunity Discovery	ML-based identification of savings, bundling, or consolidation	Reveals high-impact sourcing opportunities faster
Category Playbooks	Templates, best practices, benchmark data per category	Reduces manual effort and accelerates sourcing effectiveness
Embedded Market Intelligence	On-demand access to inflation indices, demand shifts	Helps buyers stay ahead of market changes
Configurable Taxonomies	Category structures and hierarchies tailored to the organization	Enables better spend classification and actionable insights
Supplier Landscape Visibility	Tools to map top vendors per category with risk overlays	Improves supplier selection and resilience planning
Historical Leverage Mapping	Visualization of pricing trends across suppliers/ categories	Boosts negotiation outcomes with data evidence
Integrated Savings Tracker	Track projected vs. realized savings by category	Ensures accountability and improves forecasting
Global Category Dashboards	Real-time category views across geographies	Enables better regional coordination and compliance
Guided Category Planning	AI-generated recommendations for sourcing strategy	Supports strategic, repeatable category excellence
Strategy Creation	Tools to define category objectives, value levers, and sourcing pathways	Creates clarity and strategic direction
Strategy Execution	Workflow and task orchestration linked to sourcing milestones	Drives consistent follow-through
Stakeholder Communication	Shared visibility into plans and progress	Improves alignment and accelerates approvals

Capabilities for Indirect Materials Procurement and Direct Materials Procurement

6.1 Indirect Materials

Evaluation Area	What to Look For	Why It Matters
Tail Spend Control	AI categorization and auto-sourcing of tail spend	Brings hidden spend under management at scale
Catalog Governance	Embedded tools to manage catalogs and approvals	Ensures contract pricing and policy alignment
Guided Buying UX	Intuitive shopping experience aligned to user roles	Boosts adoption and reduces policy violations
Budget Visibility	Real-time budget linkage to requisitions	Prevents overspending before it happens
Multi-Vendor Optimization	Spot buy workflows with supplier rotation logic	Drives competition without full sourcing event
Invoice-Free Buying	PO-to-payment for low-risk, preapproved items	Reduces friction and accelerates payments
Prebuilt Integration with P-Cards	Automated reconciliation and spend analysis	Simplifies corporate card oversight
Services Sourcing Tools	SOW templates, milestone tracking, rate cards	Streamlines sourcing of contingent workforce and services
Approval Workflow Agility	Adjustable routing for departments, thresholds, urgency	Matches policy with agility and governance
Behavioral Analytics	AI tracks requester behavior to detect noncompliance	Informs training and corrective action

6.2 Direct Materials Procurement

Evaluation Area	What to Look For	Why It Matters
BOM-Level Sourcing	Integration of Bill of Materials into sourcing workflows	Aligns procurement with engineering and manufacturing needs
Multi-Tier Visibility	Insights into sub-tier supplier availability and risk	Strengthens continuity planning for complex supply chains
Cost Breakdown Analysis	AI-driven breakdown of unit price into components	Sharpens negotiations and clarifies supplier cost drivers
Raw Material Indices Integration	Real-time commodity index feeds (e.g., LME, Crude)	Supports smarter hedging and price benchmarking
Supply Chain Risk Alerts	AI monitors disruption events (e.g., logistics, climate)	Enables proactive mitigation in high-volume categories
Quality Incident Tracking	Integration with supplier performance and quality metrics	Reduces material failure risk and improves supplier accountability
Make vs. Buy Analytics	Scenario modeling with supply chain impact	Supports strategic sourcing and footprint decisions
Supplier Capacity Planning	Visibility into production capacity constraints	Prevents overcommitment and secures fulfillment
Collaboration on Specs	Shared digital workspace for drawing/spec verification	Reduces error and speeds up direct sourcing cycle
Sustainability Criteria	CO2, water, ethical sourcing flags tied to materials	Ensures ESG alignment in strategic sourcing decisions

Red Flags to Watch Out For

Red Flag	What It Looks Like	Why It's Risky
Integration Heavy Lift	Custom builds needed for every ERP/data feed	Slows time to value and increases IT dependency.
Siloed User Experience	Multiple UIs from acquisitions, no common workflows	Leads to poor adoption and inconsistent insights
Lack of Explainability	AI outputs lack justification or transparency	Opens you to compliance and audit risk
No Case Studies or References	No real-world examples or analyst validation	Increases your exposure as an early adopter
Inflexible Pricing or Contract Terms	Complex licensing, auto-renewal clauses, hidden fees	Reduces cost transparency and flexibility over time
Poor Post-Go-Live Support	Limited training, slow issue resolution, lack of change management	Jeopardizes adoption and long-term ROI
Frequent Rebranding or Product Renames	Inconsistent roadmap and positioning	Signals instability or reactive product development
Overreliance on Partner Services	Vendor relies heavily on third parties for implementation	Limits accountability and introduces variability in experience
Missing Intake & Orchestration Framework	Requests routed manually or through disconnected forms without AI guidance	Leads to low adoption, inconsistent compliance, and higher cycle times before sourcing even begins

Governance, Auditability & Controls

Capability	What to Look For	Why It Matters
AI Audit Trail	Ability to trace decisions, inputs, and versions	Ensures compliance, accountability, and explainability
Delegation of Authority (DoA)	Configurable workflows based on roles and thresholds	Enforces governance and regulatory compliance
Version Control	Track changes in contracts, workflows, and settings	Supports audit readiness and historical context
Approval Workflows	Hierarchical, rules-based approvals across S2P	Aligns with internal control policies and SOX compliance
Activity Logs	User-level audit history	Prevents fraud and supports dispute resolution

Implementation, Support & Change Management

Area	What to Look For	Why It Matters
Deployment Methodology	Agile vs. waterfall, dedicated PMO support	Impacts time-to-value and risk management
Localization & Training	Multilingual support, onboarding, self-service tools	Increases user adoption and satisfaction
Change Management	Readiness assessments, stakeholder training, adoption metrics	Drives success beyond go-live
Support Model	Tiered SLAs, 24x7 global support, knowledge base	Ensures continuity and faster issue resolution
Post-Go-Live Services	Hypercare, dedicated success managers	Maximizes platform ROI and minimizes disruption

AI Product Roadmap Evaluation

Roadmap Area	What to Look For	Why It Matters
Transparency	Public roadmap or client advisory updates	Indicates long-term vendor commitment and direction
Innovation Cadence	Quarterly feature releases with real procurement use cases	Reflects focus on continuous value delivery
Generative AI Roadmap	Features like AI negotiation, prompt-based sourcing	Shows vendor is investing in future capabilities
Customer Co-Innovation	Opportunities for beta testing or roadmap input	Ensures your needs shape the evolution of the platform

Final Thoughts

AI-powered S2P platforms are no longer future tech, they are here and redefining how procurement operates. But not all platforms deliver equal value. The difference lies in how deeply AI is embedded, how relevant the data is, how scalable the architecture is, and how experienced the vendor is in procurement.

Equally important is how the platform handles the very start of the process. Solutions with AI-enabled intake and orchestration ensure that every request is captured accurately, routed correctly, and flows seamlessly through sourcing, contracting, and payables. This foundation drives adoption, compliance, and measurable outcomes across the entire procurement journey.

Choose wisely. Prioritize unified, AI-native solutions built for procurement professionals, backed by a partner that understands your world—and your ambitions.

As Gartner advises:

“Leaders execute today while innovating for tomorrow.”



GEP® delivers AI-powered procurement and supply chain solutions that help global enterprises become more agile and resilient, operate more efficiently and effectively, gain competitive advantage, boost profitability and increase shareholder value.

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